

## Warranty conditions 7 years manufacturer warranty

### 1. WARRANTY PERIOD AND VALIDITY

Liontron GmbH & Co. KG provides consumers with a voluntary manufacturer's warranty of 7 years in addition to the legal warranty.

The period for calculating the warranty period begins from the date of purchase by the first customer (date of invoice), but maximum 1 year after manufacture. The warranty period is not extended due to the provision of services under this warranty, in particular not in the case of replacement or repair. The warranty period does not start new in these cases.

This warranty in no way limits or restricts valid, legal provisions of the customer and is valid for all Liontron Lithium batteries with a date of purchase on or after 01.01.2023. Excluded are accessories, consumables and other attachments to the product.

The territorial scope of the guarantee protection is Europe-wide.

### 2. REQUIREMENTS AND CLAIMING

The condition for a warranty claim is a defect or a malfunction which no longer allows or disproportionately restricts the intended use of the battery.

Claims under this warranty must be made by notifying the manufacturer in writing immediately, but no later than 14 days after the defect or abnormality occurs. In the event of a warranty claim, please contact us as the warrantor:

**Liontron GmbH & Co. KG**  
Bahnstraße 29  
D-47929 Grefrath  
E-Mail: [info@liontron.de](mailto:info@liontron.de)  
Internet: [www.liontron.com](http://www.liontron.com)

To process a warranty claim, it must include a copy of the proof of purchase and a description of the supposed defects. Without a copy of the invoice, the guarantor may refuse to provide warranty service. In order to examine the warranty claim, the guarantor must be allowed to examine the goods by sending the goods in.

Care must be taken to avoid damage to the goods in transit by secure packaging.

### 3. WARRANTY SERVICE

The warranty services are limited in each case to a maximum of the value of the original purchase price paid. The liability of Liontron GmbH & Co. KG under this warranty is limited to the replacement, repair or reimbursement of costs of the product. The choice of replacement, repair, or reimbursement of costs is the exclusive responsibility of the warrantor. If the defective product is no longer in the delivery program, the guarantor reserves the right to replace it with a technically equivalent product from the current range.

All defective batteries or components replaced under warranty become the property of Liontron GmbH & Co. KG.

Further claims, especially for compensation of direct or indirect damages caused by the defect of the device, the costs incurred by the removal and installation or lost profit, are excluded, unless liability is mandatory by law.

### 4. DISCLAIMER

Not covered by the warranty promise are damages, defects and malfunctions caused by:

- a) Force majeure (e.g. lightning strike, overvoltage, thunderstorm, flood, fire)
- b) normal erosion or abrasion
- c) mechanical impact or force influences such as transport damage, fall, deformation
- d) improper, abusive or careless handling or use
- e) Faulty installation or start up
- f) Malfunction of other connected devices
- g) Disregard of safety precautions
- h) own modifications, programming or repairs
- i) use not in accordance with the operating instructions or otherwise improper handling of the goods

### 5. PLACE OF EXECUTION AND JURISDICTION

German law shall apply to this warranty. The place of performance for the obligations arising from this warranty is Nettetal, Germany. As far as permissible, the place of jurisdiction is Nettetal, Germany.

**Stand of the warranty conditions:** 01.02.2023