



LIONTRON®
Lithium LiFePO₄

Liontron GmbH & Co. KG - Warranty Conditions

1. Warranty Period and Scope

Liontron GmbH & Co. KG offers customers a voluntary manufacturer's warranty as follows:

- 5 years for new products purchased before 01/01/2022 and for refurbished (B-ware) batteries.
- 7 years for new goods purchased from 01.01.2022 to 30.08.2024, provided no refurbished(B-stock) batteries.
- From September 1, 2024, 10 years for new purchases of batteries with round cell technology.
- 5 years for batteries with prismatic cell technology. This warranty can be extended to 10 years by registering your product online on our website free of charge within three months of the purchase date.

The warranty period begins on the purchase date of the first customer (invoice date), but no later than 1 year after the date of manufacture. The warranty period is not extended due to services provided under this warranty, especially not in case of replacement or repair. In such cases, the warranty period does not restart.

This warranty does not limit or restrict any valid statutory rights of the customer and applies to all Liontron lithium batteries purchased on or after 01/01/2023. Accessories, consumables, and other product enclosures are excluded. The geographic scope of this warranty is Europe-wide.

2. Conditions and Claims

A warranty claim is valid if the battery is defective or malfunctions that prevent it from being used as intended or that disproportionately restrict it. A warranty claim exists if the battery demonstrably has less than 70% of its nominal capacity. Claims under this warranty must be asserted by notifying the manufacturer in writing immediately, but no later than 14 days after the defect or abnormality occurs.

For warranty claims, please contact the warrantor:

Liontron GmbH & Co. KG

Bahnstraße 29

D-47929 Grefrath

E-Mail: info@liontron.de

Internet: www.liontron.de

To process a warranty claim, you must provide a copy of the purchase receipt and a description of the suspected defect(s). Without proof of purchase, the warrantor may reject the claim. For verification, the warrantor must be allowed to inspect the product, which may require returning it. Please ensure secure packaging to avoid damage during transport.



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3. Warranty Services

Warranty services are limited to a maximum of the value of the original purchase price. Liontron GmbH & Co. KG's liability under this warranty is restricted to replacement, repair, or reimbursement of the product. The decision whether to replace, repair, or reimburse rests solely with the warrantor. If the defective product is no longer in the product line, the warrantor reserves the right to replace it with a technically equivalent product from the current range. Any batteries or components replaced under this warranty become the property of Liontron GmbH & Co. KG.

Further claims, especially for direct or indirect damages, installation or removal costs, or loss of profit, are excluded unless liability is mandatory under statutory law.

4. Exclusions

The warranty does not cover damage, defects and malfunctions caused by:

- a) Force majeure (e.g., lightning strike, power surge, storm, flooding, fire)
- b) Normal wear and tear
- c) Mechanical damage or impact such as transport damage, dropping, deformation
- d) Improper, abusive, or negligent handling or use
- e) Incorrect installation or commissioning
- f) Malfunctions caused by other connected devices
- g) Failure to observe safety precautions
- h) Unauthorized modifications, programming, or repairs
- i) Improper use contrary to the operating instructions or any other inappropriate handling
- j) Deep discharge, this exclusion does not apply if the deep discharge can be proven to have been caused by a defect in the battery management system (BMS)

We do not cover the installation and removal costs for replacing a battery.

5. Place of Fulfillment and Jurisdiction

This warranty is subject to German law. The place of fulfillment for obligations under this warranty is Nettetal, Germany.

Where permissible, the place of jurisdiction is Nettetal, Germany.

This is the translation of the German warranty conditions manufacturer's warranty.

In case of doubt, the German version applies.

Status of the guarantee conditions: 1st October 2025